

strata
community
association®
VIC

PILLAR AWARDS

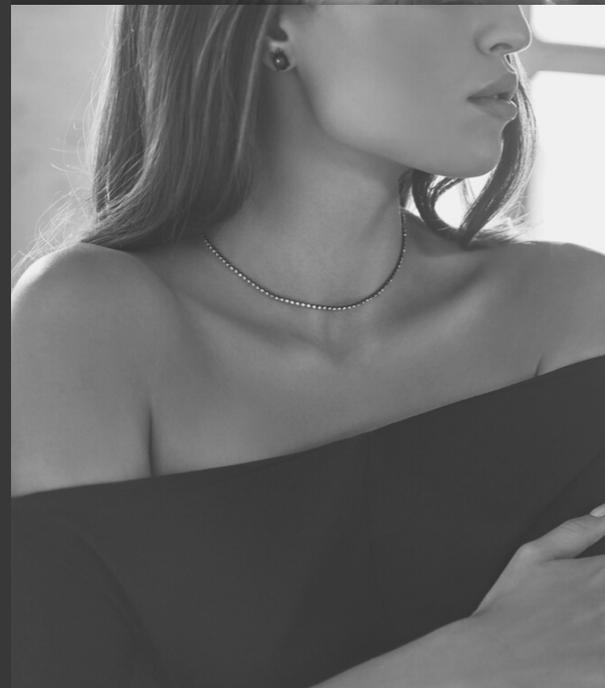
FOR

Excellence

Be a 'Pillar' of the Strata Community

Success in the strata industry is built on the pillars of professionalism, excellence, leadership and client and customer service. Strata Community Association Victoria's Pillar Awards for Excellence recognise those individuals, and businesses who demonstrate success in these pillars.

Pillar Award Winners are collaborative, emotionally intelligent, entrepreneurial, ethical, innovative and are focused on developing themselves and their businesses. Pillar Award winning businesses are particularly active, well respected, and influential members of the Strata Community.



SCA (VIC) Pillar Awards for Excellence 2020

Due to the current situation with COVID-19 in Victoria, a face-to-face ceremony may not be possible. In the event a face-to-face ceremony is not viable we will conduct an online ceremony. SCA (VIC) will keep members informed on the format and date of the ceremony over the coming months.

Winners Receive

Promotion of your name, company and achievement to the public and those within your industry on a state and national scale. Publications to be seen in:

- The Age Domain
- Inside Strata, National industry publication
- Industry newsletter

Winners Logo (for use on electronic and hard mediums).

Award Winner Trophy for display.

Ability to promote to your existing and potential clients.

If your category is run at the Australasia level, you will receive automatic entry to compete in the 2020-2021 SCA Australasia Awards in your category.

For the Media Award, the idea is that, more than anything else, VIC want to ensure the winner gains something truly valuable to their work – greater industry access. The prize is an all-expenses* paid trip to the 2021 SCA National Convention. [*Registration Fee, Flights, Accommodation]



Key Dates

- Submissions open: 3 August 2020
- Submissions close: 2 October 2020
- Judging Period: 6 October – 23 October 2020
- Gala Dinner & Awards Ceremony: TBC

Awards

Individual Categories

Senior Strata Community Manager

Recognises a senior strata community manager who has demonstrated excellence in customer service, a commitment to professional development, leadership, business acumen and innovative ideas.

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Strata Community Manager

Recognises a strata community manager who has demonstrated excellence in customer service, a commitment to professional development, business acumen and innovative ideas.

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Tymaline Building Services
BUILDING, MAINTENANCE
AND INSURANCE SPECIALISTS

Strata Community Manager Rising Star

Recognises a new entrant to the industry who has shown outstanding progress early in their career.

Sponsored By



Support Team Member

Recognises a person behind the scenes in a management or supplier business who has made an outstanding contribution to the success of their team.

Sponsored By



Essay Award

This award recognises a person of influence who shares their insight, innovative ideas and knowledge through a 1000-word essay on a current topical strata issue.

Awards

Individual Categories

Media Award *

The SCA (VIC) Media Award recognises excellence in journalism covering the Victorian strata industry.

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WF WHITELAW FLYNN
LAWYERS

Strata Community Environmental & Engagement Award*

Recognises a strata manager and a strata scheme that worked together to reduce their impact on the environment by means of sustainability initiatives and projects and/or are utilising products and services that have positive environmental outcomes.

**There being no equivalent category of this Award at the national level, the winner of this category cannot progress to the 2020-2021 SCA Australasia Awards.*

Awards

Business Categories

Strata Community Management Large Business

Recognises a large-scale strata community management business (more than 6,500 lots under management) that has devised and implemented strategies for service excellence with a focus on staff training, professional conduct and innovation.

Sponsored By

HWL
EBSWORTH
LAWYERS

Strata Community Management Medium Business

Recognises a medium-scale strata community management business (more than 1,500 and less than 6,500 lots under management) that has devised and implemented strategies for service excellence with a focus on staff training, professional conduct and innovation.

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LINKfire.com.au
Your Essential Safety Partner

Strata Community Management Small Business

Recognises a small-scale strata community management business (less than 1,500 lots under management) that has devised and implemented strategies for service excellence with a focus on staff training, professional conduct and innovation.

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Buildcheck
ENGINEERING
& BUILDING
CONSULTANTS

Strata Services Business

Recognises a strata services business that has devised and implemented strategies for service excellence with a focus on staff training, professional conduct and innovation.

General Criteria

- All award entrants must be 2020/2021 financial members of SCA (VIC), the only exception is the Media Award, for which Membership of SCA (VIC) is not a requirement, and only journalists may be nominated.
- Award category sponsors cannot enter the award category they are sponsoring.
- Individuals may enter multiple categories if they comply with the eligibility criteria.
- Organisations may enter multiple categories if they comply with the eligibility criteria.
- Award entrants should focus, where applicable, on recognising individual award criteria/achievements during the past 12-month period.

Accreditation

Please note that winners for the following categories need to be accredited to be eligible for the 2020-2021 SCA Australasia Awards:

- Strata Community Manager
- Senior Strata Community Manager
- Strata Community Management Large Business
- Strata Community Management Medium Business
- Strata Community Management Small Business

Blind Judging

There are competing benefits to have submissions judged by a panel who know and understand the industry, but to do so means that the judges will have knowledge of those nominating also. To assist remove any bias and/or personal knowledge or experiences with the nominee, it's been agreed that names of individuals and businesses be removed; blind judged.

To assist with the blind judging, all nominations must adhere to the following rules:

- Nominations should be submitted on the nomination forms provided
- Individual and company names should not be included
- Use the word 'nominee' instead of an individual's name
- Use the word 'company' instead of the business name

Nomination Submissions

Submission Requirements

All nominations are to be submitted using the submission forms and then emailed to **admin.vic@strata.community**. Nominations will not be accepted in any other format, nor will additional attachments that have not specifically been requested in the nomination form.

Late submissions will NOT be accepted.

Submission Process

- The SCA (VIC) Pillar Awards for Excellence opens 3 August 2020
- Complete the awards category submission form and email the completed form to **admin.vic@strata.community**
- Award submissions close **5:00pm AEST Friday, 2 October 2020**.
- Award submissions will be reviewed by a blind judging panel
- The judging panel will deliberate and decide on finalists and winners.
- Due to current situation with COVID-19 in Victoria a face-to-face ceremony may not be possible. In the event a face-to-face ceremony is not viable we will conduct an online ceremony. SCA (VIC) will keep members informed on the format and date of the ceremony over the coming months.

Judging Panel

Members of the judging panel will not consist of persons nominated for awards, be employed by companies nominated for awards and will not have a financial interest in a nominee or their firm. To avoid any perceived conflict of interest, the judges will make their decisions without knowing the identity of the nominee. Any individual and company names remaining will be removed from the submissions before presentation to judging panel. The judge's decisions are final.

Individual Category

CHU Senior Strata Community Manager

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Recognises a senior strata community manager who has demonstrated excellence in customer service, a commitment to professional development, leadership, business acumen and innovative ideas.

Criteria

- Must have been practising as a strata community manager for more than two years
- Must be a current employee of a current SCA (VIC) Strata Management Member
- Must be an SCA Accredited strata community manager (any level of accreditation)
- Must not have a Code of Conduct complaint upheld against them over the last 12 months
- Must have been continuously employed for the previous 12 months
- May be self-nominated or nominated by a colleague, employer or client
- Must be in a supervisory role such as; Licensee-in-charge, Principal, Director, Partner, Team Leader or Owner of a Strata Management Business registered to operate in VIC
- The winner of this award category will progress to the 2020-2021 SCA Australasia Awards as a Finalist subject to meeting the T&Cs

Judging Questions

- Please provide your current role profile including number of lots and schemes managed and any direct reports. Word count: maximum 400 **(10)**
- Describe what distinguishes you from other strata community managers in the industry. Word count: maximum 400 **(10)**
- Describe your most outstanding achievements for your clients over the last 12 months. You must include two client references of no more than one page each (in addition to maximum word count). References are to include referee contact details and signature. If reference is an email, a copy of the email must include the date received, the email which it was sent from, and a digital sign-off. Word count: maximum 400 **(20)**
- Describe how you've shown leadership that positively contributed to your company, direct reports, team and/or clients over the last 12 months. Word count: maximum 400 **(20)**
- How have you realised innovative ideas in your professional career? Be specific about the innovative idea and the process in which you were directly involved during implementation. Word count: maximum 400 **(20)**
- Provide 2 examples of problems/difficult situations you have encountered over the last 12 months and how you developed solutions. Word count: maximum 400 **(10)**
- Illustrate how ethics and professional development are a living part of your everyday behaviour and business dealings. Word count: maximum 400 **(10)**

[**SUBMIT A NOMINATION**](#)

Individual Category

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Waste Wise Environmental Strata Community Manager



Recognises a strata community manager who has demonstrated excellence in customer service, a commitment to professional development, business acumen and innovative ideas.

Criteria

- Must have been practising as a strata community manager for more than two years
- Must be a current employee of a current SCA (VIC) Strata Management Member
- Must be an SCA Accredited strata community manager (any level of accreditation)
- Must not have a Code of Conduct complaint upheld against them over the last 12 months
- Must have been continuously employed for the previous 12 months
- May be self-nominated or nominated by a colleague, employer or client
- Must not be in a supervisory role such as; Licensee-in-charge, Principal, Director, Partner, Team Leader or Owner of a Strata Management Business
- The winner of this award category will progress to the 2020-2021 SCA Australasia Awards as a Finalist subject to meeting the T&Cs

Judging Questions

- Please provide your current role profile including number of lots and schemes managed and any direct reports. Word count: maximum 400 **(10)**
- Describe what distinguishes you from other strata community managers in the industry. Word count: maximum 400 **(10)**
- Describe your most outstanding achievements for your clients over the last 12 months. You must include two client references of no more than one page each (in addition to maximum word count). References are to include referee contact details and signature. If reference is an email, a copy of the email must include the date received, the email which it was sent from, and a digital sign-off. Word count: maximum 400 **(20)**
- Describe how you've positively contributed to your company, team and/or clients over the last 12 months. Word count: maximum 400 **(20)**
- How have you realised innovative ideas in your professional career? Be specific about the innovative idea and the process in which you were directly involved during implementation. Word count: maximum 400 **(20)**
- Provide two examples of problems/difficult situations you have encountered over the last 12 months and how you developed solutions. Word count: maximum 400 **(10)**
- Illustrate how ethics and professional development are a living part of your everyday behaviour and business dealings. Word count: maximum 400 **(10)**

SUBMIT A NOMINATION

Individual Category

Tymaline Building Services Strata Community Manager Rising Star

Recognises a new entrant to the industry who has shown outstanding progress early in their career.

Sponsored By



Tymaline Building Services
BUILDING, MAINTENANCE
AND INSURANCE SPECIALISTS

Criteria

- Must have been practising as a strata community manager for two years or less
- Must have been employed with their current employer for not less than the last 12 months
- Must be a current employee of an SCA (VIC) Strata Management Member
- Must not have a Code of Conduct complaint upheld against them over the last 12 months
- May be self-nominated or nominated by a colleague, employer, or client
- The winner of this award category will progress to the 2020-2021 SCA Australasia Awards as a Finalist subject to meeting the T&Cs

Judging Questions

- Please provide your current role profile including number of lots and schemes managed. Word count: maximum 400 **(10)**
- Describe your most outstanding achievements over the last 12 months. Word count: maximum 400 **(30)**
- Describe how you've shown initiative that resulted in a positive contribution to your company over the last 12 months. Word count: maximum 400 **(30)**
- How will you progress your career over the next five years? Include your goals and anticipated milestones. Word count: maximum 400 **(20)**
- Illustrate how ethics and professional development are a living part of your everyday behaviour and business dealings. Word count: maximum 400 **(10)**

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Individual Category

Whitbread Insurance Brokers Support Team Member

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Recognises a person behind the scenes in a management or supplier business who has made an outstanding contribution to the success of their team.

Criteria

- Must be an employee of a current SCA (VIC) Strata Management Member or Services Member
- Must have worked for their current employer for at least the past 12 months
- Cannot be currently employed as a strata community manager, i.e. directly managing a portfolio or, if in a supplier business, in a relationship or business development role
- May be self-nominated or nominated by a colleague, or employer
- The winner of this award category will progress to the 2020-2021 SCA Australasia as a Finalist subject to meeting the T&Cs

Judging Questions

- Explain how you have gone above and beyond in your commitment to your colleagues to assist them to achieve the best results for your clients. Word count: maximum 400 **(30)**
- Explain and provide evidence of your commitment to personal and career growth over the last 12 months. Word count: maximum 400 **(30)**
- Describe one situation over the last 12 months in which you had significant input into a positive change in your employer's business. Word count: maximum 400 **(20)**
- Provide two references from colleagues (maximum one page per reference) attesting to your positive contribution to your employer's business over the last 12 months. References are to include referee contact details and signature. If reference is an email, a copy of the email must include the date received, the email which it was sent from, and a digital sign-off. **(20)**

[**SUBMIT A NOMINATION**](#)

Individual Category

Macquarie Bank Essay Award

This award recognises a person of influence who shares their insight, innovative ideas and knowledge through a 1000-word essay on a current topical strata issue.

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Criteria

- Entry is open to current members of all categories in VIC
- Must not have a Code of Conduct complaint upheld against them over the last 12 months
- Must be an original essay that has not been entered in any other Strata Community Awards in any of the SCA regions in the current or previous year/s
- The winner of this award category will progress to the 2020-2021 SCA Australasia as a Finalist subject to meeting the T&Cs

Judging Questions

- Write a maximum 1,000-word essay on the assigned topic (a current topical stratum issue). The essay can be informative or humorous but must be an original work and must display:
 - An understanding of the topic and its relevance to the strata community industry **(50)**
 - An ability to communicate effectively through the written word medium **(30)**
 - Proper grammar and spelling **(20)**

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Individual Category

Whitelaw Flynn Lawyers Media Award

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WF WHITELAW FLYNN
LAWYERS

The SCA (VIC) Media Award recognises excellence in journalism covering the Victorian strata industry.

Criteria

- Must be a journalist
- Cannot be employed by a strata or supplier company

Judging Question

- Submit a report, or article, or video, or audio broadcast published in the last 12 months which provides leading commentary and contributes to a wider understanding of the Victorian strata industry, explores issues of importance and educates industry stakeholders. You must provide proof of where the content was originally published via a web link or scanned copy if in hard copy print.

[SUBMIT A NOMINATION](#)

Individual Category

Strata Community Environmental & Engagement Award

Recognises a strata manager and a strata scheme that worked together to reduce their impact on the environment by means of sustainability initiatives and projects and/or are utilising products and services that have positive environmental outcomes.

Criteria

- Must have been practising as a strata community manager for more than 2 years
- Must be a current individual SCA (VIC) Strata Community Manager Member
- Must be an SCA Accredited strata community manager (any level of accreditation)
- Strata Scheme must be under management of a current SCA (VIC). Member
- Must not have a Code of Conduct complaint upheld against them over the last 12 months
- May be self-nominated or nominated by a colleague, employer or client

Judging Questions

- Describe the environmental/ sustainability goals or ethos of your strata scheme. Please include any quantifiable targets. Word count: maximum 200 **(15)**
- Describe the initiatives and actions your strata scheme has undertaken to reduce its environmental impact over the last 12 -24 months. Word count: maximum 400 **(20)**
- Provide measurable evidence of what your strata scheme has achieved. This could include a reduction in energy and water consumption, improved waste management, sustainable food production, enhanced biodiversity, active transport etc. Word count: maximum 400 **(20)**
- Describe any additional benefits arising from the above initiative(s). For example, financial outcomes, owner engagement, owner benefits. Word count: maximum 400 **(15)**
- What has been your greatest challenge/barrier and how did you overcome this? Word count: maximum 400 **(15)**
- Describe how you engage the owners/tenants in your strata schemes environmental initiatives. Word count: maximum 400 **(15)**

[**SUBMIT A NOMINATION**](#)

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HWL
EBSWORTH
LAWYERS

Business Category

HWL Ebsworth Lawyers Strata Community Management Large Business

Recognises a large-scale strata community management business (more than 6,500 lots under management) that has devised and implemented strategies for service excellence with a focus on staff training, professional conduct and innovation.

Criteria

- Must be a current SCA (VIC) Strata Management Member
- Must be registered to operate in VIC
- Must employ at least one SCA Accredited strata community manager (any level of accreditation)
- Must not have a Code of Conduct complaint upheld against any employee over the last 12 months
- The directors of the company must not have had a conviction for a summary or indictable offence
- May be nominated by an employee, client, industry associate or the Principal/Director/Owner of the Strata Management Business
- The winner of this award category will progress to the 2020-2021 SCA Australasia Awards as a Finalist subject to meeting the T&Cs

Submission requirements

- What makes your business unique? Be specific about your point of difference in your practices or services or how you run your business. Word count: maximum 400 **(20)**
- Detail the strategies you have employed to achieve growth of your business over the last 12 months in both lots/schemes and income. Word count: maximum 400 **(20)**
- Explain how you contribute to the training of your staff and the relevance of CPD in your business. Word count: maximum 400 **(15)**
- Describe the innovations your business has devised and implemented over the last 12 months. Word count: maximum 400 **(15)**
- Explain how you measure your success over the last 12 months in terms of client satisfaction. Word count: maximum 400 **(10)**
- Provide two references from strata community clients (maximum one page per reference) attesting to your service excellence over the last 12 months. Supplier clients are excluded from providing references. References are to include referee contact details and signature. If reference is an email, a copy of the email must include the date received, the email which it was sent from, and a digital sign-off. **(10)**
- Describe how you encourage ethical behaviour within your business. Word count: maximum 400 **(10)**

[**SUBMIT A NOMINATION**](#)

Business Category

Linkfire Strata Community Management Medium Business

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Recognises a medium scale strata community management business (more than 1,500 and less than 6,500 lots under management) that has devised and implemented strategies for service excellence with a focus on staff training, professional conduct and innovation.

Criteria

- Must be a current SCA (VIC) Strata Management Member
- Must be registered to operate in VIC
- Must employ at least one SCA Accredited strata community manager (any level of accreditation)
- Must not have a Code of Conduct complaint upheld against any employee over the last 12 months
- The directors of the company must not have had a conviction for a summary or indictable offence
- May be nominated by an employee, client, industry associate or the Principal/Director/Owner of the Strata Management Business
- The winner of this award category will progress to the 2020-2021 SCA Australasia Awards as a Finalist subject to meeting the T&Cs

Submission requirements

- What makes your business unique? Be specific about your point of difference in your practices or services or how you run your business. Word count: maximum 400 **(20)**
- Detail the strategies you have employed to achieve growth of your business over the last 12 months in both lots/schemes and income. Word count: maximum 400 **(20)**
- Explain how you contribute to the training of your staff and the relevance of CPD in your business. Word count: maximum 400 **(15)**
- Describe the innovations your business has devised and implemented over the last 12 months. Word count: maximum 400 **(15)**
- Explain how you measure your success over the last 12 months in terms of client satisfaction. Word count: maximum 400 **(10)**
- Provide two references from strata community clients (maximum one page per reference) attesting to your service excellence over the last 12 months. Supplier clients are excluded from providing references. References are to include referee contact details and signature. If reference is an email, a copy of the email must include the date received, the email which it was sent from, and a digital sign-off. **(10)**
- Describe how you encourage ethical behaviour within your business Word count: maximum 400 **(10)**

[**SUBMIT A NOMINATION**](#)

Business Category

Buildcheck Strata Community Management Small Business

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Recognises a small-scale strata community management business (less than 1,500 lots under management) that has devised and implemented strategies for service excellence with a focus on staff training, professional conduct and innovation.

Criteria

- Must be a current SCA (VIC) Strata Management Member
- Must be registered to operate in VIC.
- Must employ at least one SCA Accredited strata community manager (any level of accreditation)
- Must not have a Code of Conduct complaint upheld against any employee over the last 12 months
- The directors of the company must not have had a conviction for a summary or indictable offence
- May be nominated by an employee, client, industry associate or the Principal/Director/Owner of the Strata Management Business
- The winner of this award category will progress to the 2020-2021 SCA Australasia Awards as a Finalist subject to meeting the T&Cs

Submission requirements

- What makes your business unique? Be specific about your point of difference in your practices or services or how you run your business. Word count: maximum 400 **(20)**
- Detail the strategies you have employed to achieve growth of your business over the last 12 months in both lots/schemes and income. Word count: maximum 400 **(20)**
- Explain how you contribute to the training of your staff and the relevance of CPD in your business. Word count: maximum 400 **(15)**
- Describe the innovations your business has devised and implemented over the last 12 months. Word count: maximum 400 **(15)**
- Explain how you measure your success over the last 12 months in terms of client satisfaction. Word count: maximum 400 **(10)**
- Provide two references from strata community clients (maximum one page per reference) attesting to your service excellence over the last 12 months. Supplier clients are excluded from providing references. References are to include referee contact details and signature. If reference is an email, a copy of the email must include the date received, the email which it was sent from, and a digital sign-off. **(10)**
- Describe how you encourage ethical behaviour within your business. Word count: maximum 400 **(10)**

[**SUBMIT A NOMINATION**](#)

Business Category

Strata Services Business

Recognises a strata services business that has devised and implemented strategies for service excellence with a focus on staff training, professional conduct and innovation.

Criteria

- Must be a current SCA (VIC) Corporate Strata Services Member
- Must be registered to operate in VIC
- Must not have a Code of Conduct complaint upheld against any employee over the last 12 months
- The directors of the company must not have had a conviction for a summary or indictable offence
- May be nominated by an employee, client, industry associate or the Principal/Director/Owner of the Strata Services Business
- The winner of this award category will progress to the 2020-2021 SCA Australasia Awards as a Finalist subject to meeting the T&Cs

Submission requirements

- Give a brief overview of your company's main business activities relevant to the membership with SCA. Word count: maximum 200 **(no judging)**
- What is unique about your business and how does it demonstrate excellence? Word count: maximum 400 **(20)**
- What were the strategies and plans you initiated to achieve your business growth expansion (in services, revenue or the way you operate) over the previous 12 months? Word count: maximum 300 **(20)**
- Describe the innovative ideas your business has devised and implemented over the last 12 months. Word count: maximum 400 **(20)**
- Explain how you contribute to the training of your staff, not only in your area of expertise but also to better equip them to understand and work with strata properties. Word count: maximum 400 **(20)**
- Describe how you encourage ethical behaviour within your business. Word count: maximum 400 **(10)**
- Provide **two** references from strata manager and/or strata community clients (maximum **one** page per reference) attesting to your service excellence over the last 12 months. References are to include referee contact details and signature. If reference is an email, a copy of the email must include the date received, the email it was sent from, and a digital sign-off. **(10)**

SUBMIT A NOMINATION

Terms and Conditions

To enter the 2020 SCA Victoria Pillar Awards for Excellence all applicants must read and understand the terms and conditions and complete the prescribed entry form for your chosen award category.

All submissions are to be lodged using the nomination forms linked throughout this kit and submitted to **admin.vic@strata.community**. Nominations will not be accepted in any other format, nor will additional attachments that have not specifically been requested in the nomination form.

To assist with the blind judging, all nominations must adhere to the following rules:

- Nominations should be submitted on the nomination forms provided
- Individual and company names should not be included when answering judges questions
- Use the word 'nominee' instead of an individual's name when answering judging questions
- Use the word 'company' instead of the business name when answering judging questions

All business award category submissions must include the author of the submission and their job title and whether they have the authority to enter the award on behalf of the business.

A business/individual is eligible to enter multiple award categories, however you are required to lodge the prescribed entry forms for each of your chosen award categories.

If self-nominated, nominees must complete their own submission using the prescribed entry form.

By lodging your submission, you agree to be bound by the Terms and Conditions of entry.

Your entry must be submitted by 5pm AEST on the closing date Friday, 2 October 2020.

SCA (VIC) reserves the right to extend or vary the entry period if required, before or after the award entry period commences.

Terms and Conditions

Strata Community Association (VIC) reserves the right to declare any entry ineligible, if during the term of the award process your entry form is incomplete or deficient, false or misleading in any way.

All information provided in the entry form will be used for the purpose of judging only and will be treated as commercial-in-confidence by SCA (VIC).

If you are selected as a finalist, information provided in the entry (excluding financial information) may be used for the purpose of promoting the Awards and the nominee.

By entering the awards, nominees agree for their photographs, profiles and other details to be used for promotional purposes.

By entering the awards, nominees agree to act as ambassadors in promoting the awards and the profession if they are awarded as a winner or finalist and must present a professional image during SCA related engagements.

All entries are judged by a panel appointed by SCA (VIC). Members of the judging panel will not consist of persons nominated for awards, be employed by companies nominated for awards and will not have a financial interest in a nominee or their firm. To avoid any perceived conflict of interest, the judges will make their decisions without knowing the identify of the nominee. Any individual and company names remaining will be removed from the submissions before presentation to judging panel.

Judges are required to sign a confidentiality agreement and disclose any conflict of interest.

The judge's decision is final and no correspondence (verbal and/or written) will be entered into.

Due to the anticipated number of entries, no feedback will be provided on nominations submitted.

All award submissions will be judged and are subject to meeting a gateway score. SCA (VIC) may decide not to grant an award in a category where the gateway score is not met whether there are multiple entries or only one entrant.

Finalists will be notified by email published on the SCA (VIC) website.

Due to the current situation with COVID-19 in Victoria, a face-to-face ceremony may not be possible. In the event a face-to-face ceremony is not viable we will conduct an online ceremony. SCA (VIC) will keep members informed on the format and date of the ceremony over the coming months.

Terms and Conditions

Promotional materials CANNOT be added as support documents of the nominations.

SCA (VIC) reserves the right to check references are legitimate.

Winners of the SCA (VIC) Awards for Excellence must maintain a high ethical standing amongst their peers and remain an active Member of SCA (VIC), to reserve their right to promote themselves as an Industry Award Winner. SCA (VIC) reserves the right to withdraw an Award if the Award Winner is found to be in breach of the SCA (VIC) Code of Conduct. In such an instance any trophy awarded must be returned and that member no longer has the right to promote themselves as an Industry Award Winner or use the Award Winner logo.

(VIC) category winners of the Support Team Member, Strata Community Manager Rising Star, Strata Community Manager, Senior Strata Community Manager, Strata Community Management Small Business, Strata Community Management Medium Business, Strata Community Management Large Business, Strata Services Business and the Essay award categories are eligible to progress to the 2020-2021 SCA Australasia Awards as a Category Finalist subject to meeting the SCA Australasia award entry T&Cs.

**If you have any questions, please email
admin.vic@strata.community**